

IAN TULLY

ST ANTHONYS,
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BA3 4QN



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D.O.B 29-05-1986
NATIONALITY: IRISH

SUMMARY

HIGHLY MOTIVATED AND AMBITIOUS RETAIL MANAGER WITH FIFTEEN YEARS' EXPERIENCE IN DIVERSE RETAIL ENVIRONMENTS INCLUDING GROCERY, TOY SUPERSTORE, HIGH-END HOME ENTERTAINMENT AND PHARMACY. POSSESS EXCELLENT CUSTOMER SERVICE WHILE ALSO HAVING THE ABILITY TO WORK WELL WITH TEAMS OR INDIVIDUALLY.

EXPERIENCE

SACH CHEMIST - PITSEA, BASILDON

APRIL 2018 - JULY 2018

POSITION: COUNTER ASSISTANT

- DUITES**
- ASSISTING PHARMACIST WITH PATIENT ENQUIRIES.
 - RECEIVING & RETURNS OF STOCK.
 - FILING OF PERSCRIPTIONS
 - SHOP FLOOR MAINTAINANCE.
 - MERCHANDISING & CREATING DISPLAYS.

SAVINS MUSIC CENTRE - LIMERICK, IRELAND.

OCTOBER 2012 - APRIL 2018

POSITION: DEPARTMENT MANAGER/GRAPHIC DESIGNER

- DUITES**
- MOTIVATING THE DEPARTMENT TO ACHIEVE SET GOALS AND TARGETS.
 - MANAGING AND TRAINING STAFF IN ALL AREAS OF THE SHOP FLOOR.
 - ESTABLISHING RELATIONSHIPS WITH SALES REPRESENTATIVES AND MANAGING ORDERS.
 - CREATING EYE CATCHING DISPLAYS AND PROMOTIONS.
 - DEALING WITH CUSTOMER INQUIRIES AND SUPPORTING STAFF ON CUSTOMER ISSUES.
 - NEWS PRINT, WEBSITE, WINDOW VINYL DESIGN

EXPERIENCE...

SMYTHS TOYS SUPERSTORES - LIMERICK IRELAND

SEPT 2006 - OCT 2012

POSITION: FLOOR MANAGER

- DUITES**
- MOTIVATING THE STAFF TO ACHIEVE SET GOALS AND TARGETS.
 - MANAGING AND TRAINING STAFF IN ALL AREAS OF THE SHOP FLOOR.
 - ENSURING CUSTOMER SATISFACTION.
 - ENSURING DISPLAYS AND PROMOTIONS ARE IN LINE WITH COMPANY STANDARDS.
 - OPENING THE STORE IN THE MORNING AND COMPLETING THE CASH OFFICE IN THE EVENING.
 - CONSULTING WITH THE AREA MANAGER EVERY FORTNIGHT TO DISCUSS STORE PROGRESSION.

STATOIL PETOL STATION - LIMERICK, IRELAND.

MAY 2002 - SEPT 2006

POSITION: SUPERVISOR

- DUITES**
- RECEIVING DELIVERIES AND ENSURING ALL STOCK IS PRESENT, REPORTING IRREGULARITIES.
 - ENSURING QUALITY OF FOOD IS RETAINED BY ROTATION OF PRODUCT AND REGULAR CHECKS ON SELL-BY-DATES.
 - PERFORMING WEEKLY STOCKTAKES ON HIGH VALUE PRODUCTS.
 - COMPLETING CASH OFFICE AT THE END OF DAY, AND CARRYING OUT REGULAR LODGEMENTS TO THE BANK.

EDUCATION

HONOURS DIPLOMA IN CREATIVE MULTIMEDIA & PROGRAMMING

LIMERICK INSTITUTE OF TECHNOLOGY (LIT): MOYLISH, LIMERICK, IRELAND

SEPT 2016 - SEPT 2017

AWARD: SECOND CLASS HONOURS GRADE 1.

HONOURS BACHELOR DEGREE IN FINE ART (SCULPTURE & COMBINED MEDIA)

LIMERICK SCHOOL OF ART & DESIGN (LSAD): CLARE STREET, LIMERICK, IRELAND

SEPT 2008 - SEPT 2016

AWARD: FIRST CLASS HONOURS.

SKILLS

- ✓ GOOD COMMUNICATION - ORAL & WRITTEN
- ✓ CUSTOMER SERVICE MINDSET
- ✓ BUSINESS AWARENESS
- ✓ DISCERNING EYE FOR DETAIL
- ✓ PROFICIENT INFORMATION TECHNOLOGY
- ✓ INTERPERSONAL SKILLS

PERSONALITY

- ✓ CREATIVE
- ✓ ORGANISED
- ✓ PUNCTUAL
- ✓ DECISIVE
- ✓ PATIENT

REFERENCES

MARK TUOHY - STORE MANAGER

SAVINS MUSIC CENTRE, 111 O'CONNELL STREET LIMERICK, IRELAND.

TEL : (+353) 61 414095 EMAIL: MARK@SAVINS.IE

AMANDA DUNSMORE - HEAD OF DEPARTMENT

SCULPTURE & COMBINED MEDIA, LSAD, CLARE STREET, LIMERICK IRELAND.

TEL : (+353) 61 208369 EMAIL: AMANDA.DUNSMORE@LIT.IE

JASWINDER SEMBHI - STORE MANAGER

SACH CHEMIST, 10 BROADWAY NORTH, BASILDON, ESSEX, SS13 3AT

TEL : 01268 553295 EMAIL: JASWINDER.SEMBHI@HOTMAIL.CO.UK

HOBBIES & INTERESTS

-READING

-PHOTOGRAPHY & VIDEO

-CSS, HTML & JAVASCRIPT

-PHOTOSHOP, ILLUSTRATOR, AUDACITY & PREMIERE PRO